



***County of San Luis Obispo  
Department of Social Services  
Semi-Annual Report***

**Report Period: July 1, 2021 through December 31, 2021**

# Table of Contents

<b><i>Mission, Vision, and Guiding Principles</i></b>	3-4
<b><i>Statistics</i></b>	
Caseload Averages Per Month	5
<b><i>Department Services and Locations</i></b>	
Programs and Services	6-7
Office Locations and Phone Numbers	8

# County of San Luis Obispo

## Mission, Vision and Guiding Principles

The County of San Luis Obispo is a local government agency made up of dedicated elected officials, skilled employees, and devoted volunteers who are committed to public service. Together, they provide a variety of essential public services that contribute to a safe, healthy, livable, prosperous and well-governed community.



# County of San Luis Obispo

## Department of Social Services

### Mission, Vision and Guiding Principles

**The County of San Luis Obispo Department of Social Services provides public services that promote self-sufficiency, health and well-being. These programs help ensure the protection of children, the elderly and dependent adults, and provide a safety net for individuals and families who need assistance with basic necessities, such as food, housing and health care.**

#### **Mission**

We partner with the community to enhance self-sufficiency while ensuring that safety and basic human needs are met for the people of San Luis Obispo County.

#### **Vision**

A responsible and caring community:  
Safe, Resilient and Healthy

#### **Guiding Principles**

We strive to eliminate poverty and abuse.

We believe all people have strengths.

We work together to assist in removing barriers and finding solutions.

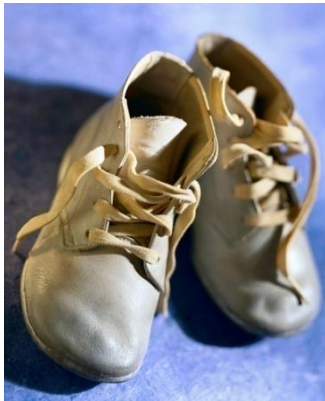
We strive to meet the unique needs of each community, family, and individual.

We commit to fairness and equality.



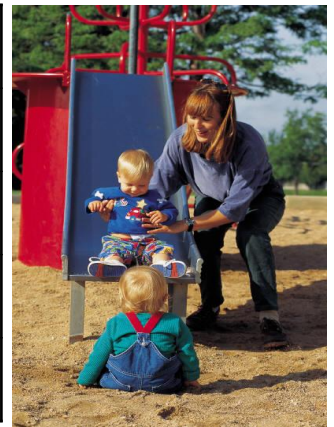
# Statistics

## Caseload Averages Per Month



<b>Child Welfare Services</b>	Referrals Received	251
	Referrals Responded by CWS	158
	Family Maintenance Cases	73
	Family Reunification Cases	80
	Permanency Planning Cases	252

<b>Participant Services</b>	CalWORKs	1,064
	CalFresh (Food Stamps)	19,416
	Medi-Cal Only*	33,831
	Foster Care	156
	General Assistance	499



<b>Adult Services</b>	In-Home Support Services (IHSS) - Applications	84
	In-Home Support Services (IHSS) - Active Cases	2,241
	Adult Protective Services (APS) - Investigations	213
	Adult Protective Services (APS) - Number Served	365

\*Categorically eligible Medi-Cal (associated with CalWORKs and Foster Care cases) is no longer being considered in the Medi-Cal caseload average.

# Department Services and Locations

## *Programs and Services*

### **PARTICIPANT SERVICES (CASH, HOUSING, FOOD, AND MEDI-CAL BENEFITS)**

**CalWORKs:** Temporary, time-limited cash assistance to families and children who are deprived of support or care due to the death, incapacity, unemployment, or continued absence of one or both parents.

**Diversion:** One-time cash assistance or services, when such services will prevent a family from needing to apply for ongoing cash assistance.

**Welfare-to-Work Employment and Training Program:** Training and/or education activities to assist adults who are receiving CalWORKs in finding employment and becoming self-sufficient. This program is mandatory for non-exempt adult CalWORKs participants.

**Supportive Services:** Services such as childcare, transportation, and work clothing, for adult CalWORKs participants seeking work, working, and/or in training.

**CalWORKs Child Support:** A program administered by the Department of Child Support Services to increase CalWORKs families' self-sufficiency by obtaining financial support from absent parents.

**AFDC – Foster Care:** Cash assistance to caretakers of foster children.

**Medi-Cal:** Comprehensive medical benefits to all public assistance recipients and to certain other eligible persons who do not have sufficient funds to meet the costs of their medical care.

**CalFresh:** Benefits for low-income families to improve nutrition and food purchasing power.

**General Assistance:** Temporary assistance for needy persons not eligible for benefits through other Federal and State aid programs. Also provides for cremation services for indigent persons, when necessary.

**For more information on program requirements and benefit levels, please visit our website at: <http://www.slocounty.ca.gov/dss>**

# Department Services and Locations

## *Programs and Services*

### **CHILD WELFARE AND ADULT SERVICES PROGRAMS**

**Adoption Services:** Finding safe, stable, permanent families for children who are unable to be reunified with their birth parents.

**After 18 (Fostering Connections to Success Act):** Providing services and financial benefits for youth in foster care past age 18. Formerly known as AB12.

**Foster Home Licensing:** Finding and licensing nurturing homes for foster children.

**Child Welfare Differential Response:** Responding to allegations of abuse or neglect in a timely and appropriate manner, in order to provide for the safety and stability of the children in our county.

**Child Welfare Family Maintenance:** Providing child welfare services to families, while the children remain in the home under the supervision of a Social Worker.

**Child Welfare Family Reunification:** Providing child welfare services after a child has been separated from his/her parents due to abuse or neglect, in order to stabilize the family and hopefully reunify the child back into the home.

**Child Welfare Permanency Planning:** Providing child welfare services to children who can not return to their birth parents' home. This may include adoption, guardianship, or the establishment of a planned permanent living arrangement for the child.

**Adult Protective Services:** Responding to allegations of abuse or neglect in a timely and appropriate manner, in order to provide for the safety and stability of the elderly and/or dependent adults in our county.

**In-Home Supportive Services:** Providing personal care services and domestic services to eligible elderly and/or disabled individuals in our county, to enable them to remain living in their own homes.

**For more information on these and more programs, please visit our website at: <http://www.slocounty.ca.gov/dss>**

# Department Services and Locations

## Office Locations

City	Office	Address	Phone #
Arroyo Grande	Dept. of Social Services Main Office	1086 Grand Ave.	805-474-2000
	South S.A.F.E. Family Resource Center	1086 Grand Ave.	805-474-2105
Atascadero	Dept. of Social Services Main Office	9415 El Camino Real	805-461-6000
	Dept. of Social Services Annex	9479 El Camino Real	805-461-6181
Morro Bay	Dept. of Social Services	600 Quintana Rd.	805-772-6405
Nipomo	Dept. of Social Services	681 W. Tefft St., Ste. 1	805-931-1800
Paso Robles	Dept. of Social Services Main Office	406 Spring St.	805-237-3110
	North County Job Center	534 Spring St.	805-237-3003
San Luis Obispo	Dept. of Social Services Main Office	3433 S. Higuera St.	805-781-1660 or 1-800-834-3002
	America's Job Centers of California	880 Industrial Way	805-903-1400
<b>CHILD ABUSE REFERRALS: 1-800-834-5437</b>			
<b>ADULT ABUSE REFERRALS: 1-805-781-1790</b>			
<b>TO REPORT FRAUD: 1-800-781-1914</b>			